

# WISER CONNECTIONS

## Sonya Weiser, Director and Principal Consultant



### Qualifications:

Bachelor of Science (B.Sc.),  
The University of Adelaide

Master of Business Administration (MBA),  
The University of Adelaide

Graduate of the Australian Institute of  
Company Directors (GAICD)

### Memberships:

Aged Care Industry Association

Eastside Business Enterprise Centre

Institute of Management Consultants  
Australia

MBA Alumni Association, The University of  
Adelaide

Microsoft Leading Women in Tech Southern  
Business Connections

The Adelaide Network

The CEO Institute

Sonya Weiser's business analysis skills fulfil an integral part of delivering successful technology projects. Utilising her background in technology and her skills in working with people, Sonya helps ensure delivery of successful IT projects through mapping business processes and ensuring business requirements are clearly communicated from the business to the technology team.

Sonya's capabilities draw on her extensive technology industry experience and her formal knowledge and experience with business management and corporate governance.

Other services Sonya has recently provided to clients include providing strategic planning advice, procurement and governance advice and preparing business cases to secure funding for technology projects.

Sonya has 30 years' worth of experience in technology, spanning a diverse range of industries including agriculture, retailing, banking, property development, insurance, education, and a number of government agencies and not-for-profit organisations.

### Recent client projects include:

- Beaumont Tiles, business process mapping & strategic planning
- North Eastern Community Hospital, procurement advice
- Office of the Chief Information Officer, team planning
- Premier Health Care, procurement advice
- RevenueSA, independent evaluation of request for tender responses
- Returned & Services League - SA Branch, interim technology projects manager
- SA Health, project management and business analysis
- Women's and Children's Hospital Foundation, procurement advice

### Career History:

Wiser Connections	Director and Principal Consultant	Since Apr 2009
Housing SA	Contract Senior Business Analyst	Jun 2008 - Nov 2009
SA Police	Contract Senior Business Analyst	Mar 2007 - Jun 2008
ABB Grain Ltd (Viterra)	Project Lead	Feb 2004 - Dec 2006
Empire Ridge (Plastyk Studios)	Lead Developer	Sep 2003 - Jan 2004
WorkCover Corporation (Return to Work SA)	Analyst/Programmer	Jun 1998 - Aug 2003
SSABSA (SACE Board)	Technical Writer	Nov 1995 - May 1998
Bank SA	Systems Analyst Programmer	Jun 1989 - Aug 1994

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### Project Experience: Sonya Weiser B.Sc. MBA GAICD

<b>Client</b>	<b>SA Health</b> (November 2013 - June 2016) and (November 2016 - January 2017)
<b>Role on Project</b>	Senior Business Analyst
<b>Scope of Project</b>	Sonya Weiser was re-engaged by the Online Services Unit to manage the implementation of the Online Upgrade project. Scope of work includes liaison with internal and external providers; facilitation of project governance and documentation; preparation of detailed business requirements, business case and update of budget estimates.
<b>Project Outcomes</b>	Coordinate and ensure delivery of detailed application, infrastructure and security designs; procurement, installation and configuration of hardware and operating systems; provide authenticated intranet access from outside the SA Health network.
<b>Client</b>	<b>RevenueSA</b> (October 2016 - November 2016)
<b>Role on Project</b>	Independent Evaluator
<b>Scope of Project</b>	Sonya Weiser was engaged by the Revenue SA as an independent expert member of the Tender Evaluation Team for the Revenue SA Information Online (RIO) System Application Management Services (AMS) project.
<b>Project Outcomes</b>	The scope of engagement was to assess and score tenders received, attend Evaluation Team Meetings participate in a risk workshop, and review and comment upon the draft Evaluation Report and Purchase Recommendation documents. Sonya assisted the team in scoring of the non-financial elements of the tender and in formation of negotiation strategies.
<b>Client</b>	<b>SA Health, Communicable Disease Control Branch</b> (August 2015 - November 2016)
<b>Role on Project</b>	Business Analyst
<b>Scope of Project</b>	Sonya Weiser was engaged to provide business analysis services for the Communicable Disease Control Branch of SA Health and the Australian Commission on Safety and Quality in Health Care. The joint project was undertaken to provide a portal to the National Antimicrobial Utilisation Surveillance Program (NAUSP) system.
<b>Project Outcomes</b>	Services Sonya provided included preparation of a project plan, outlining project scope and objectives, identifying dependencies and assumptions, project risk analysis and planning. Business requirements documents were prepared for two project stages, introducing change in a well-managed fashion. Sonya also prepared user acceptance test plans and scripts to validate business requirements delivered prior to go-live of NAUSP system changes.
<b>Client</b>	<b>Returned &amp; Services League SA (RSL-SA)</b> (April 2016 - June 2016)
<b>Role on Project</b>	Interim IT Projects Manager
<b>Scope of Project</b>	Sonya was engaged by the CEO of RSL-SA to provide specialist IT project management when the Director Operations resigned at short notice. Interim services were required to maintain momentum on a number of projects which were underway.
<b>Project Outcomes</b>	Sonya met with the RSL-SA management team and relevant staff and quickly developed a thorough understanding of their needs. She engaged suppliers and consultants with the projects and drove the key deliverables to ensure they were delivered on time and on budget. The CEO was reassured to know that Sonya was on board and that they could focus on the core business of the RSL-SA knowing that their IT projects were getting the attention they needed.
<b>Client</b>	<b>Beaumont Tiles</b> (September 2013 - February 2014)
<b>Role on Project</b>	Business Analyst
<b>Scope of Project</b>	A new Enterprise Resource Planning (ERP) system was being planned, requiring business process mapping services to ensure that processes implemented in the new ERP system were as efficient and effective as possible. A number of workshops were held with operational areas of the business, out of which process flows were developed and delivered to the Chief Information Officer. Diagrams were prepared illustrating the current processes and a second set of diagrams of 'to be' processes were prepared illustrating recommended changes to incorporate the new ERP system
<b>Project Outcomes</b>	Proposed 'to be' business processes were presented to and approved by the executive management of Beaumont Tiles for adoption in the new ERP solution.